

# BRAND ATTRIBUTES

Discover The Foundation of Your Brand



### WELCOME

#### WHAT ARE BRAND ATTRIBUTES?

Also known as core values, brand attributes represent the essence of your brand. Brand attributes are a set of characteristics that identify the physical, emotional, character and personality traits of your brand.

They signify the basic nature of your brand, the heart and soul – the foundation of your brand – and help in creating brand identity. They should reflect your current brand, but also what it hopes to be in the future. These words and phrases helps you work out your key point of difference and your brand positioning. The more you know how your audience thinks feels and behaves, the easier it is to have a successful brand.

#### DIFFERENT TYPES OF BRAND ATTRIBUTES:

<u>Emotional brand attributes</u> dive into how you connect with your audience. They impact how a customer feels when they are shopping for your goods or services.

<u>Functional brand attributes</u> are focused on the attributes of the product, which should be unique so as to mark it out as being superior to competing brands. In particular, functional attributes focus on tangible attributes and benefits which give the product the ability to perform its intended task to a higher level of effectiveness than other products, thus providing tangible value to consumers.

<u>Intellectual brand attributes</u> explore what you do better or different than the competition. If you know what your audience is looking for, it's easier to align your brand's attributes with their needs.

<u>Symbolic brand attributes</u> represent the extrinsic advantages and features that a product or service might possess. They are not directly related to the product or service itself, but are rather linked to the intangible benefits that your audience could gain by using the product or service. The symbolic attributes of the brand are strongly linked to the brand image, and hence your audiences' perception of themselves and other people when using or interacting with your brand.

Experiential brand attributes are similar to symbolic attributes, in that they too are based on intangible factors. However, at the same time they are also linked to the extent to which your brand as a whole match the tastes and self images of your audience. The success of any experiential attribute is highly subjective and is based on demographic as well. Undoubtedly, experiential attributes are some of the most powerful attributes in determining the success of a brand. In particular, internal values and your audiences' personalities play important roles in developing brand loyalty, depending on how your audience see the brand's role in their lifestyles. Due to the power of experiential attributes, they tend to lie at the heart of many of the most successful branding images.

<u>Physical brand attributes</u> relate to how you want to be seen by your audience and relate directly to your experiential brand attributes. You want your brand's visual appearance to reflect the type of audience you'd like to appeal to, as well as the way you want that audience to feel.

# **ACTION STEPS:**

- 1 Choose 6-12 attributes from the list on the next page (1-2 of each type of brand attribute).
- Ask yourself: "Does this attribute reflect my products, services, what I do, and how I want my audience to feel?
- Aim to carry out these attributes through each touchpoint and interaction you have with your audience.
- 4 Commit to fulfilling these attributes with each new product or service you create.
- Celebrate your new brand attributes by creating Instagram posts featuring each one of your new attributes using the hashtag #mybrandstory

# **EXAMPLE:**













### **BRAND ATTRIBUTES:**

Accessible Active Adventurous Alluring Ambitious **Appealing** Approachable Artistic Aspiring Assertive Authentic Authoritative Aware Balanced Bold Boundless Brave Calm Capable Captivating Carefree Caring Charitable Charming Cheerful Clever Clinical Collaborative Committed Confident Conscientious Conservative Consistent Cool Cooperative Cosmopolitan Courageous Creative Credible Cultured Curious Daring Deliberate Delightful Dependable Detailed Devoted Different Dignified Diligent Direct Distinctive Down-to-earth Dynamic Eager

Easygoing

Eccentric

Educated

Effective

Edgy

**Effortless** Elegant Empathetic Empowering Encouraging Enchanting Enduring Energetic Engaged Entertaining Enthusiastic Ethical Exclusive Expert Fair Familiar Fascinating Fashionable Feisty Feminine Fierce Flexible Frank Friendly Fun Funny Futuristic Generous Gentle Genuine Giving Glamorous Global Gracious Gutsy Healthy Helpful Homey Honest Humble Humorous Idealistic Imaginative Independent Influential Ingenious Innocent Innovative Inquisitive Inspiring Intelligent Intentional Intuitive Inventive Jolly Jovial Joyful Keen

Kind

Knowledgeable

Laid-back Leader Liberal Light-hearted Lively Loveable Loving Loyal Magical Masculine Mature Meaningful Memorable Mindful Modern Motivating Mysterious Natural Noble Nurturing Open-minded Optimistic Organized Original Passionate Patient Patriotic Peaceful Perceptive Perky Personable Playful Pleasant Polished Positive Powerful Practical Present Prestigious Professional Progressive Purposeful Quaint Quality Quiet Quirky Rational Real Rebellious Relaxed Relevant Reliable Resilient Resourceful Respectful Responsible Responsive

Rugged

Safe

Savvy

Scientific Sensible Sentimental Serious Sexy Simple Sincere Skillful Smart Social Socially Responsible Sophisticated Sparkling Spirited Spiritual Spontaneous Stable Steady Straightforward Steadfast Strong Stylish Supportive Surprising Sustainable Sweet Sympathetic Technical Tenacious Thoughtful Timeless **Tireless** Tolerant Traditional Tranquil Transparent Trendy Trustworthy Truthful Unconventional Understanding Unified Unique Unpretentious Upbeat Up-to-date Upper Class Urban Valuable Vigilant Virtuous Warm Well-managed Whimsical Wholesome Wise Witty Worldly

Youthful

Zealous

